

# City of London Housing Service Pets Policy

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### **Revisions**

| Version | Page/Paragraph<br>Number | Description of Change | Date Approved |
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#### **Background**

The City of London has historically operated a 'no pets' policy across all its housing estates. This has now been revised to allow the following pets to be kept in City of London properties. This excludes sheltered accommodation, where the 'no pets' policy remains in place.

This revision follows an extensive consultative exercise in 2014 where the vast majority of residents expressing a view chose to maintain the 'no dogs' approach but to allow the keeping of cats.

#### Cats

- Up to two indoor cats (also known as 'house cats') are permitted per property. Cats must not be allowed to roam in communal areas (indoors or outdoors).
- For guidance on being a responsible 'house cat' owner, please refer to the RSPCA and PETA guidelines, found here:

http://www.rspca.org.uk/adviceandwelfare/pets/cats/environment/indoors

http://www.peta.org/living/companion-animals/caring-animal-companions/caring-cats/indoor-cats/

#### Dogs

- Registered guide dogs, hearing dogs and assistance dogs are permitted, as long as they
  are registered with an accredited member organisation of Assistance Dogs International
  (ADI) or the International Guide Dog Federation (IGDF). A list of these organisations is
  attached.
- If you live in a flat or a maisonette, you are not allowed to keep a dog other than a registered guide/hearing/assistance dog.
- People living in houses with exclusive use of an enclosed garden are permitted to keep one dog per property.
- Dogs, including registered assistance dogs, must not be exercised on City of London estates, and must not cause a nuisance to others.
- Dogs, including registered assistance dogs, must be kept on a lead at all times when being taken through a City of London estate.

#### Other animals

Other small domestic pets such as hamsters, caged birds, fish etc are permitted as long as they do not cause damage to the property or nuisance to neighbours.

#### **Residents' Responsibilities**

- You are responsible for the health and welfare of your pet(s). Under the Animal Welfare Act 2006, this is called a duty of care. This requires proper day-to-day management and care of the pet. If you have any questions about the care of your pet(s) you should contact a vet or a suitable accredited animal welfare organisation.
- You are responsible for the behaviour and control of pets or any animal owned by visitors to your home, including fouling, noise, smell or injuries caused by the animal and damage caused to property (including communal areas).
- We will take action if there is a breach of this policy and in cases where residents allow animals to cause nuisance. This includes causing injury to others through biting, noise nuisance or smells, fouling, or pets chewing wiring or damaging property.
- Under no circumstances are residents permitted to breed, fight or offer any animal for sale from a City of London property.

## Accredited members of Assistance Dogs International (ADI) and/or the International Guide Dog Federation (IGDF)

| Guide Dogs       | Registered     | Tel: 0870 600 2323                                 | Guide dogs for adults and young people who are blind    | Qualified guide dogs wear a white harness with  |
|------------------|----------------|--|---|---|
| Hillfields       | Charity<br>No: | guidedogs@guidedogs.org.uk<br>www.guidedogs.org.uk | or partially sighted.                                   | a white harness with yellow fluorescent strips. |
| Burghfield       | 209617         | www.guidedogs.org.uk                               |   | yellow hadrescent strips.                       |
| Common           | 209017         |  |   |   |
| Reading,         |                |  |   |   |
| Berkshire        |                |  |   |   |
| RG7 3YG          |                |  |   |   |
| Hearing Dogs for | Registered     | Tel: 01844 348100                                  | Hearing dogs for adults with a hearing impairment       | Qualified hearing dogs                          |
| Deaf People      | Charity        | (voice/minicom)                                    | (aged 17+)  | wear a burgundy jacket                          |
| The Grange       | No:            | info@hearingdogs.org.uk                            | (0860 17.7)   | wear a sarganay jacket                          |
| Wycombe Road     | 293358         | www.hearingdogs.org.uk                             | Hearing dogs for children with a hearing impairment     |   |
| Saunderton       |                |  | (ages 7-12)   |   |
| Buckinghamshire  |                |  | (**************************************                 |   |
| HP27 9NS         |                |  |   |   |
| Dogs for the     | Registered     | Tel: 01295 252 600                                 | Assistance dogs for children with physical disabilities | Qualified Dogs for the                          |
| Disabled         | charity no:    | info@dogsforthedisabled.org                        | (Age7-16)   | Disabled assistance dogs                        |
|                  | 1092960        | www.dogsforthedisabled.org                         |   | wear a fluorescent yellow                       |
| The Frances Hay  |                |  | Assistance dogs for adults with physical disabilities   |   |
| Centre           |                |  | (Age 17+)   | dogs wear a blue harness                        |
| Blacklocks Hill  |                |  |   | _   |
| Banbury,         |                |  | Assistance dogs and other services for families with a  |   |
| Oxfordshire      |                |  | child affected by autism (age 3-16) The charity also    |   |
| OX17 2BS         |                |  | runs a non-assistance dog programme called PAWS         |   |
|                  |                |  | working with families with children with autism who     |   |
|                  |                |  | have, or want to acquire a pet dog (see website for     |   |
|                  |                |  | details).   |   |

| <b>Canine Partners</b> | Registered  | Tel: 08456 580480          | Assistance dogs for adults with physical disabilities | Qualified Canine Partners |
|------------------------|-------------|----------------------------|---|---------------------------|
|                        | charity no: | info@caninepartners.org.uk |   | assistance dogs wear a    |

| Mill Lane,            | 803680     | www.caninepartners.org.uk |   | purple jacket              |
|-----------------------|------------|---------------------------|---|----------------------------|
| Heyshott              |            |                           |   |                            |
| Midhurst              |            |                           |   |                            |
| West Sussex           |            |                           |   |                            |
| GU29 0ED              |            |                           |   |                            |
| <b>Support Dogs</b>   | Registered | Tel: 0114 261 7800        | Services: Disability Assistance dogs for people with    | Qualified Support Dogs     |
|                       | Charity    | info@supportdogs.org.uk   | physical disabilities (client-owned dogs specifically   | wear a blue jacket         |
| 21 Jessops            | No:        | www.supportdogs.org.uk    | trained to meet their owner's needs)                    |                            |
| Riverside             | 1088281    |                           |   |                            |
| Brightside Lane       |            |                           | Seizure Alert Dogs for people with epilepsy             |                            |
| Sheffield             |            |                           |   |                            |
| S9 2RX                |            |                           | Autism Assistance dogs for children with autism         |                            |
| Dog A.I.D.            | Registered | Tel: 01743 588469         | Volunteer trainers supplied to help physically disabled | Qualified Dog A.I.D.       |
|                       | Charity    | general admin@dogaid.org. | clients train their dogs to assistance level.           | assistance dogs wear a red |
| Suite A, Ground       | No:        | <u>uk</u>                 |   | jacket                     |
| Floor                 | 1098619    | www.dogaid.org.uk         |   |                            |
| New Zealand           |            |                           |   |                            |
| House                 |            |                           |   |                            |
| 160-162 Abbey         |            |                           |   |                            |
| Foregate              |            |                           |   |                            |
| Shrewsbury            |            |                           |   |                            |
| SY2 6FD               |            |                           |   |                            |
| Medical               | Registered | Tel: 01296 655888         | Medical Alert Assistance Dogs for adults and children   | Qualified dogs wear a red  |
| <b>Detection Dogs</b> | Charity    | www.medicaldetectiondogs. | who manage complex health conditions. Dogs are          | jacket                     |
|                       | No:        | org.uk                    | trained to identify the odour changes that are          |                            |
| 3 Millfield           | 1124533    |                           | associated with life threatening medical events.        |                            |
| Greenway              |            |                           |   |                            |
| Business Park         |            |                           | Cancer & Bio-detection Dogs detect cancer volatiles in  |                            |
| Winslow Road          |            |                           | urine and breath samples. These specialist dogs         |                            |
| Milton Keynes         |            |                           | provide valuable data to assist in the development of   |                            |
| MK17 ONP              |            |                           | new ways to detect and diagnose cancer.                 |                            |